



Message to Patients

Did you know that OHIP does not pay for all of the services your doctor provides to you? Physicians can request payment from patients for the services that are not covered by OHIP.

Listed below are some examples of physician services that you can be charged for, by your doctor:

NON-MEDICAL SERVICES

(some exceptions may apply)

- * **Transferred copies or a summary of your medical records**, at your request, when changing doctors or when your doctor is relocating or leaving the practice
- * **Writing reports and filling out forms.** Examples of such forms are:
 - * Licensing / insurance forms
 - * Federal Government (Canada Pension Plan, immigration, etc.) forms
 - * Sick or back-to-work notes
 - * Medical legal reports
 - * Employer-requested reports
 - * Recreational camp forms
- * **Missed appointments** without sufficient notice
- * **Long distance telephone** and facsimile toll charges

SOME MEDICAL SERVICES THAT ARE NOT COVERED BY OHIP: (some exceptions may apply)

- * **Cosmetic procedures** (including some related consultations and diagnostic tests)
- * **Acupuncture**
- * **Pre-departure Travel Medicine Services** for the purpose of traveling outside of Canada
- * **Routine eye examinations** for patients who request more than the regulated amount covered by OHIP
- * **Examinations / diagnostic tests** required for the completion of documents such as reports, forms and licenses
- * **Medical advice** over the telephone or call-in prescription renewal orders to the pharmacist

Block Fees may be offered, as an option, in place of some of the above non-OHIP covered services

Quality health care, medical advice and timely access are priorities Ontario's physicians intend to honour. Speak to your doctor about other health care services that are not insured by OHIP and of the fees you may be charged.